

# ICT Rate Card

**RDS Venue**  
 Ballsbridge,  
 Dublin 4, Ireland  
 T: +353 1 6680866  
 E: Sales@rds.ie  
[www.rds.ie](http://www.rds.ie)



Where  
**extraordinary**  
**events**  
 happen  
 everyday

ICT SERVICE	DESCRIPTION	TERMS & CONDITIONS
<p><b>Free WI-FI Services</b></p>	<p>The RDS provides a free indoor Wi-Fi service throughout the venue. Device speeds are limited to a maximum of 5Mbps. This service is supported by an allocation of 100MB of synchronised bandwidth.</p> <p>An allocation of additional bandwidth to this service can be arranged subject to the charges in this rate card.</p>	<p>The free service is provided on the following basis:</p> <ol style="list-style-type: none"> <li>1) This is a totally unsupported service provided without any guarantees.</li> <li>2) Users must accept the T&amp;C's of use before accessing the system.</li> <li>3) Users may be required to register personal details to access this service via our portal.</li> <li>4) Wi-Fi is unsuitable where guaranteed internet connectivity is required.</li> <li>5) Access to and use of the free Wi-Fi service is a privilege and not a right and may vary at any point in time without notice. This includes the introduction of time limits, changes to device speed limits, limitation on the number of devices permitted to connect at any one point in time, application control restrictions, restrictions on downloading of inappropriate content, or the complete removal of the service.</li> </ol>
<p><b>Customised Wi-Fi Network</b></p>	<p>The RDS can upon request build a customised Wi-Fi solution for an event. Costs will be determined once a detailed specification has been provided by the event organiser and will be determined by reference to the following;</p> <ul style="list-style-type: none"> <li>• Dedicated broadband capacity required.</li> <li>• Number of additional wireless AP's to be installed.</li> <li>• Engineering services required to build a radio plan.</li> <li>• The number of devices to be supported.</li> <li>• 3rd party services required to customise and support the service.</li> </ul>	<p>The following points should be noted:</p> <ol style="list-style-type: none"> <li>1) A detailed specification must be provided at least 120 days before the event start date.</li> <li>2) The RDS will prepare a quote for the service no later than 90 days before the event start date.</li> <li>3) The event organiser must issue a purchase order for the service no later than 60 days before the event start date.</li> <li>4) The service is not guaranteed and is provided on a reasonable endeavours basis.</li> <li>5) On-site support will be provided for the duration of the event.</li> <li>6) Users must accept the T&amp;C's of use before accessing the system.</li> </ol>

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<b>Dedicated SSID Setup</b>	The RDS free Wi-Fi service is presented on a number of standard campus wide SSID's which may vary from time to time.	We can facilitate the setup of customised SSID names for an event for a standard fee of €500 per SSID. Note this does not include a branded splash page which can be quoted for separately if required.																		
<b>Broadband Services</b>	RDS dedicates 100MB of bandwidth to its free Wi-Fi service.	<p>Additional dedicated bandwidth can be provided for events based on the following table:</p> <table border="1"> <thead> <tr> <th>Synchronised Bandwidth</th> <th>Primary Pipe Cost (excluding VAT)</th> <th>Backup Pipe Cost (excluding VAT)</th> </tr> </thead> <tbody> <tr> <td>100MB</td> <td>€5,000</td> <td>€5,000</td> </tr> <tr> <td>250MB</td> <td>€12,500</td> <td>€12,500</td> </tr> <tr> <td>500MB</td> <td>€25,000</td> <td>€15,000</td> </tr> <tr> <td>1GB</td> <td>€40,000</td> <td>€25,000</td> </tr> <tr> <td>2GB</td> <td>€50,000</td> <td>€30,000</td> </tr> </tbody> </table> <p>Dedicated bandwidth above 2GB can be facilitated if requested at least 90 days before the event start date.</p> <p>1) Rates quoted are per event up to a maximum duration of 5 days.</p> <p>2) Where requested a backup pipe can be set up to provide an automatic failover mechanism subject to the costs noted in the table above.</p>	Synchronised Bandwidth	Primary Pipe Cost (excluding VAT)	Backup Pipe Cost (excluding VAT)	100MB	€5,000	€5,000	250MB	€12,500	€12,500	500MB	€25,000	€15,000	1GB	€40,000	€25,000	2GB	€50,000	€30,000
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<p><b>Wired Services</b></p>	<p>A range of wired services can be provided to event organisers. The specified bandwidth is the minimum we will provide.</p> <p>The rates quoted for wired services are per endpoint i.e. for each device connecting to the wired network. For the avoidance of doubt 1 wired drop = 1 endpoint / device.</p> <p>No 3rd party switches can be connected to the RDS network and only RDS managed switches will be used to deliver wired services.</p>	<p><b>The table below summarises the various services and applicable rates.</b></p> <table border="1" data-bbox="774 504 1484 907"> <thead> <tr> <th>Wired Services</th> <th>Cost</th> </tr> </thead> <tbody> <tr> <td>Single DHCP Cable Drop with 6 Mbps *</td> <td>€450</td> </tr> <tr> <td>Single Fixed IP Cable Drop with 6 Mbps *</td> <td>€600</td> </tr> <tr> <td>Single ISDN Line</td> <td>€400</td> </tr> <tr> <td>Digital Signage service point including</td> <td>€500</td> </tr> <tr> <td>IPTV &amp; Screen to display terrestrial TV</td> <td>€100</td> </tr> <tr> <td>Supply of PSDN line</td> <td>€250</td> </tr> <tr> <td>Dedicated Vlan setup (excludes cable drop)</td> <td>€650</td> </tr> </tbody> </table> <p><b>*Additional dedicated synchronous bandwidth can be provided with a single wired drop as follows.</b></p> <p>10Mbps    €2,000 per wired drop          15Mbps    €2,500 per wired drop          20Mbps    €3,000 per wired drop</p> <p><i>For bulk bandwidth requirements refer to Broadband services on page 2.</i></p>	Wired Services	Cost	Single DHCP Cable Drop with 6 Mbps *	€450	Single Fixed IP Cable Drop with 6 Mbps *	€600	Single ISDN Line	€400	Digital Signage service point including	€500	IPTV & Screen to display terrestrial TV	€100	Supply of PSDN line	€250	Dedicated Vlan setup (excludes cable drop)	€650
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<p><b>CCTV Services</b></p>	<p>The RDS has an IP CCTV network across the campus. We can provide a command centre service and support services for larger events. If required, we can deploy additional temporary cameras for events or modify the alignment of existing cameras at a cost.</p>	<p>The following table summarises the various services available and rates applicable.</p> <table border="1" data-bbox="774 1411 1484 1848"> <thead> <tr> <th>CCTV Services &amp; Rates</th> <th>Cost (Excluding VAT)</th> </tr> </thead> <tbody> <tr> <td>Provide and operate a dedicated command centre</td> <td>€750 per day</td> </tr> <tr> <td>Temporary Re-alignment of existing cameras</td> <td>€75 per camera</td> </tr> <tr> <td>Provide additional temporary cameras</td> <td>€150 per camera</td> </tr> </tbody> </table>	CCTV Services & Rates	Cost (Excluding VAT)	Provide and operate a dedicated command centre	€750 per day	Temporary Re-alignment of existing cameras	€75 per camera	Provide additional temporary cameras	€150 per camera								
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## GENERAL ICT SUPPORT SERVICES:

Support Service	Cost (excluding VAT)
Dedicated on-site engineering support	€750 per day 8am – 6pm
Hourly rate	€100 up to 8am – 6pm
Hourly rate	€150 6pm – midnight
Hourly rate	€250 Midnight – 8am

## OTHER ICT SERVICES:

ICT services which are not listed in this rate card may be available upon request. It is important that such requests are received in a timely manner and by no later than 60 days before the event start date.

## ICT SERVICES GENERAL TERMS AND CONDITIONS:

- ICT Services may be provided by RDS subject to a separate agreement and are not included as part of the Venue Hire Agreement or rates.
- No 3<sup>rd</sup> party switches or routers can be deployed at the Venue without prior agreement on both the Technical and Commercial implications.
- No 3<sup>rd</sup> party CCTV network or IPTV / Digital Signage networks can be deployed at the Venue.
- No 3<sup>rd</sup> party Wi-Fi networks can be deployed at the Venue.
- No 3<sup>rd</sup> party broadband services can be deployed at the Venue.
- Wi-Fi services will never be guaranteed due to the inherent limitations of the technology.
- All other ICT services are provided on a reasonable endeavours basis.
- Any service requiring a highly reliable internet connection must use a wired connection.
- The RDS Wi-Fi access points located throughout the halls should never be interfered with or turned off.
- The setup and use of Wi-Fi hotspots or rogue networks is not permitted at the Venue as they will interfere with the RDS Wi-Fi service and compromise the effectiveness of the end user experience. The event organiser is responsible to ensure adherence to this policy by all exhibitors and visitors to their event.
- Large scale events requiring complex ICT requirements will be the subject of a specific contract for services.
- RDS has no obligation to provide any ICT services.
- All prices quoted exclude VAT.
- All ICT services must be fully paid for in advance of the event start date.
- All rates quoted are valid from 1<sup>st</sup> July 2017 and are subject to change.
- Late changes to the specification or requirements for an event will be charged at a premium of +50% above the standard rates quoted above. The specification and cut-off date will be agreed between the RDS and the event organiser.

## CONTACT:

For further information on our ICT services please contact:

**Derek Pugh**, RDS Venue Development Director, **Email:** [derekp@rds.ie](mailto:derekp@rds.ie) **Tel:** +353 1 2407209